Address Alert Triggers

Address Alert Summary

139 previous calls occured w/in 30 days at MORRISON HOTEL LOBBY 909 14th St, Plano, APT: None

Address Alert Summary (left) provides real-time information on call, from selected address, or vulnerable / high profile location.

Authorized Users can drill into Incident & Disposition detail (below) for quick re-cap of previous calls from selected address.

In addition, the selected call is also plotted on a Map (insert detail to left) for easy geographic reference.
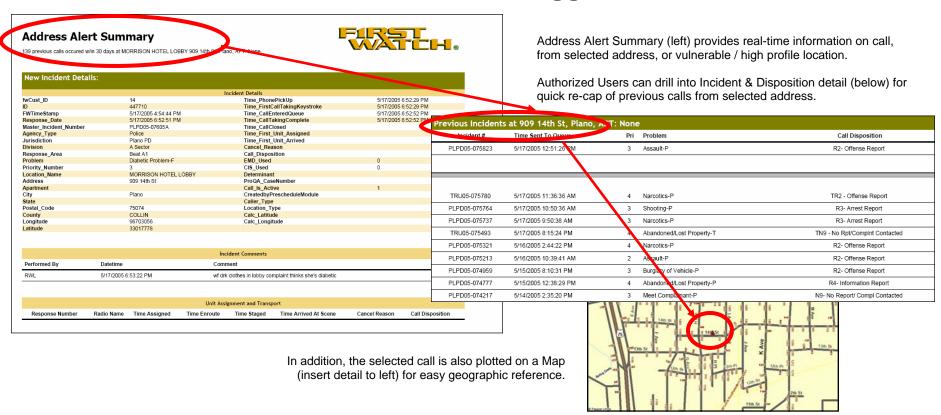
First responders are confronted with dangerous situations daily. It is common practice for responders to begin assessing a situation and developing an action plan, based on available information, while they are en-route to a scene. The FirstWatch Address Alert is designed to provide responders with real-time background information on selected addresses before they arrive. A routine response to an address with a patient experiencing chest pain may have been the site of a meth-lab bust, assault with a knife or other serious situation just hours, days or weeks earlier. This Trigger provides responders with information to protect themselves, request backup (or additional support) and ultimately be safer and better prepared on scene. Many agencies have the ability to review premise history. However, the process is manual, time intensive and requires busy dispatch personnel to make timely decisions on information that should be shared/communicated with the responding units en-route. FirstWatch automatically scans for address history without taking the dispatcher away from their other duties.